

With 3CheckIT, an add-on feature to our core asset management platform, you can monitor the health of every device. Observe and take smart IT decisions based on real-time diagnostics and usage insights ensuring maximum device uptime and security compliance.

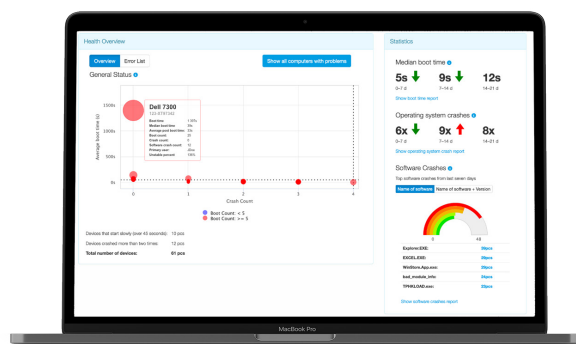
When you're managing a large number of devices, it's both complex and onerous to oversee key tasks such as network discovery, inventory management, software distribution, licensing and updates. If ignored or managed haphazardly, you're likely to face unhappy users as devices crash, boot times take longer and out of date software slows down day to day tasks. Not to mention weaker cybersecurity. This results in lost productivity, increased IT costs and a poor customer experience.

Key benefits

- Shift IT focus from repair to prevention
- Spot common issues affecting multiple users and quickly address the root cause
- Improve IT security and compliance
- Boost productivity and user satisfaction

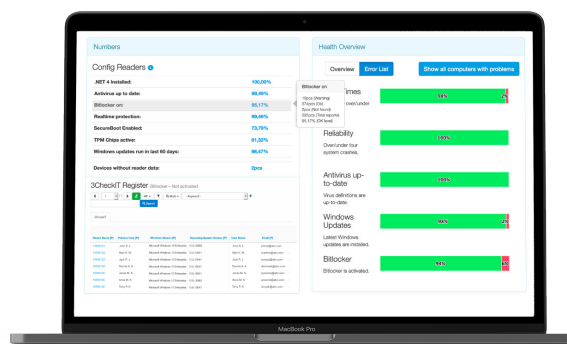


Know your IT with 3CheckIT



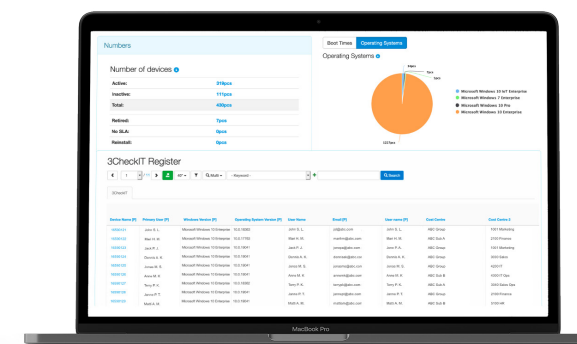
Device health:

monitor device start-up times and crash analysis caused by operating system or software failure



Security compliance:

easily manage encryption, antivirus and security updates



Inventory:

get a complete breakdown of active devices across your network

3CheckIT is designed to overcome these challenges. Instead of fire-fighting all the time, 3CheckIT helps the service team to focus on delivering real business value deserving of a high-performance organisation.

How 3CheckIT works

The first step is to install Profiler Client, a small, lightweight application on your devices. This regularly scans and collects device data including operating system, hardware and installed software. This data is fed through to and accessed in the 3CheckIT module within our asset management platform.

Key metrics can be tracked in a series of reports and a comprehensive dashboard providing real-time, actionable insights so you'll always know when corrective action is needed – at a device level or across your entire network.

Detailed reports showing long-term trends are also available to support a more proactive IT service strategy. Reports can be drilled down to device level and filtered along multiple dimensions such as product group, cost centre and location. This allows you to easily conduct root cause analysis. For example, an alarming surge in system crashes could be isolated incidents from one or two devices.

3CheckIT delivers real-time device status and performance data, helping you to **fix issues before they impact your business**. Find out more about 3CheckIT by speaking to your account manager.



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