Refresh

3ChooseIT

Introducing our digital services
3ChooseIT – Device renewal made easy

3ChooseIT digitises and simplifies the IT renewal process whilst helping to boost user satisfaction and IT efficiency at the same time.
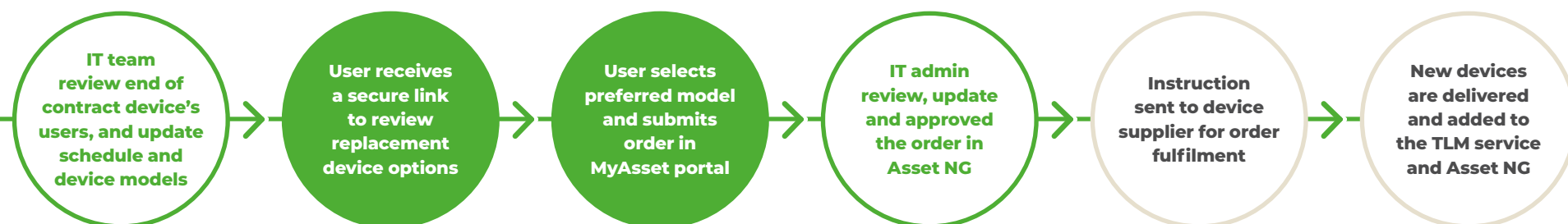
Replacing end of contract devices is a time-consuming process which, if not managed carefully, can create operational issues down the line. For example, if replacement devices don't arrive on time, productivity and service delivery will be impacted, leaving both your teams and customers frustrated. With 3ChooseIT, an add-on module to our core asset management platform, it doesn't have to be this way.

Key benefits

- Automated device renewal workflow to simplify procurement process

- Offering end users choice through a customisable catalogue helps meet their hardware needs more effectively

- Systematic and timely renewal process that leads to improved IT service delivery

- Implement a sophisticated end-to-end device replacement process as part of our Technology Lifecycle Management model

3stepIT

EOL

john.smith@abccompany.com: ABC Company

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Lenovo ThinkPad X1 Carbon
Laptops

Make your selections at latest **21/10/2018**

Start Date 01.01.2017
End Date 31.12.2018
Cost Center ABC Company
Cost Center 2 3020 System Development
Location UK / London
Serial Number R12AABCD
User Name John Smith

What do you want to do with your device?

+
Use 3 more months

⟳
Return and replace

This is not my device

How device renewal automation works with 3ChooseIT

IT team review end of contract device's users, and update schedule and device models

User receives a secure link to review replacement device options

User selects preferred model and submits order in MyAsset portal

IT admin review, update and approved the order in Asset NG

Instruction sent to device supplier for order fulfilment

New devices are delivered and added to the TLM service and Asset NG

To activate 3ChooseIT, your IT team will first need to upload the list of device models it plans to support into an online catalogue. Options can be varied for different teams and user groups. The device catalogue is updated periodically to ensure the available choices are valid and up to date. Notifications can be customised by your admin team to guide users through the renewal process. In addition, the notification schedule can also be adapted to suit your business cycle..

Choose Your Own Devices

Users will be sent a notification when it's time to renew a device. The notification will direct the recipient to a secure portal (MyAsset) where they can select their replacement device.

Once the selection has been made, an IT administrator simply needs to approve the request to trigger the order. This is carried out in the 3ChooseIT module that sits within our core asset management platform – Asset NG.

This simple but secure workflow is an efficient way to manage the device renewal process. Once an order has been approved, it's aggregated and sent to your chosen supplier for fulfilment. After you've taken delivery, device details are automatically added to the asset register, affording you full benefit from our Technology Lifecycle Management solution.

3ChooseIT automates the device renewal process, **bringing convenience and choice to your users** whilst helping to streamline IT operations. **Speak to your account manager today to find out how you can benefit from 3ChooseIT.**

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