Introducing our digital services
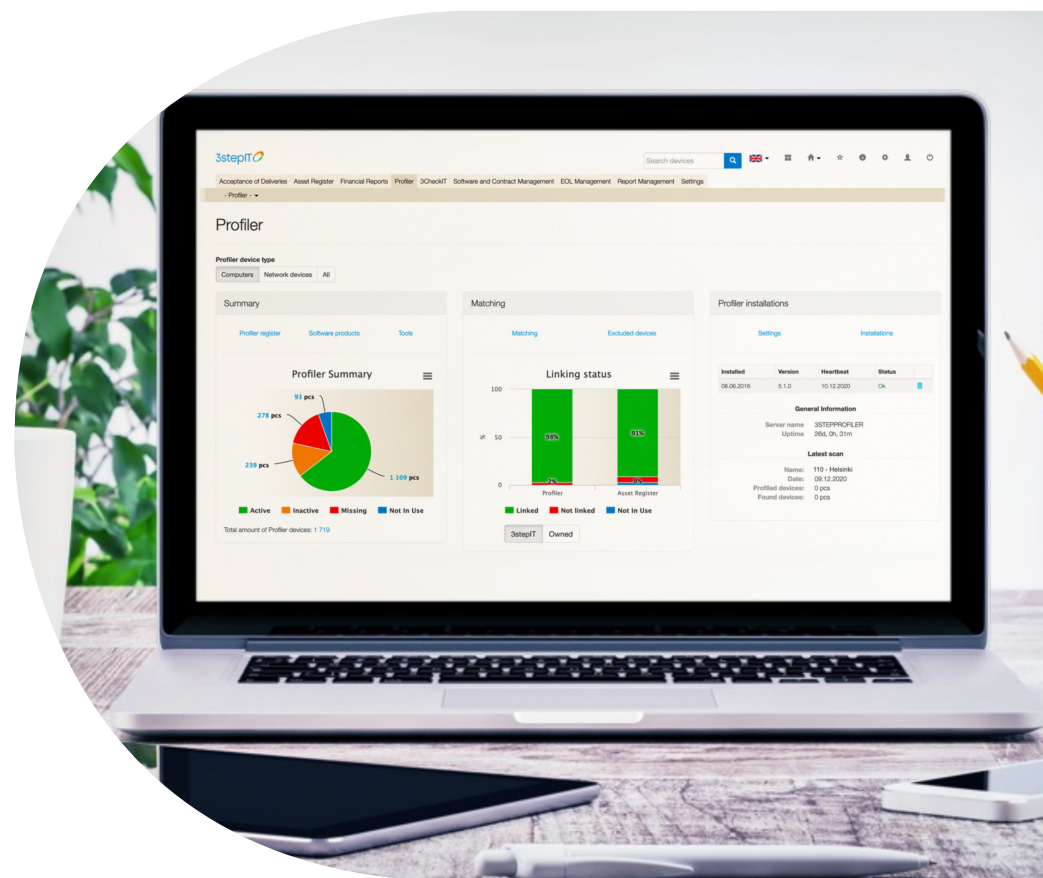## 3FindIT – Track devices in real-time

3FindIT is an add-on service that collects advanced device insights from across your network, helping you to track every IT asset and make smart, informed decisions.

It's not always easy to keep track of devices while in use. Keeping accurate records is important, but it's a tedious task and doesn't always happen. Missing devices pose high financial and security risks, while tracking down devices at the end of contracts is time-consuming and at times impossible.

3FindIT solves these difficulties by scanning your network and devices to discover changes in device status, user or location. It automatically updates the asset management platform, helping you to keep track and manage change throughout the lifecycle.

Key benefits

- Stay in control and get accurate reporting with an up-to-date register

- Spot inactive, missing or unknown devices to evaluate usage efficiency and minimise security risks

- Easily find devices at the end of contract to prepare for renewals

- Get quarterly reports with recommended actions to optimise device usage

How it works

Install Profiler application to start collecting device data

Data is automatically synced to Profiler report in Asset NG

Data is automatically linked to devices in Asset NG register

We resolve exceptions to ensure data quality

We report on device usage and recommend actions

The first step is to install Profiler, a small, lightweight application on your network or devices to collect device data to a pre-set schedule. Profiler discovers and collates a range of information including device status (active, inactive, missing, new) and technical information, and changes to user and location.

This data is appended to existing device records in your register within our asset management platform – Asset NG. For newly discovered devices, records are automatically created. You can also track your owned IT assets (in addition to leased devices) for a complete 360° view, if these have been previously added to the asset register.

Consultancy service

With Profiler installed, we can help you to maintain an up-to-date and accurate asset register. Our team will analyse the data periodically and ensure exceptions are resolved quickly so that you can focus on adding business value. This includes generating reports that help you to identify potentially problematic devices and required actions.

3FindIT features

○ SCCM discovery

○ WMI inventory

○ SNMP inventory

○ Device scanning

3FindIT keeps **you in control of your devices throughout the lifecycle**. You gain detailed, up-to-date information that helps you **manage change** and plan ahead. **Speak to your account manager to find out more.**

Mechelininkatu 1A
00180 Helsinki, Finland

3stepit@3stepit.com
www.3stepit.com

+358 10 525 3200