



A better way to refresh technology

Developed with customer input, 3ChooseIT service automates end-of-lease device refresh. The process gives end users a choice, while keeping you in control every step of the way.

Focus scarce IT resources on innovation priorities

Device replacement administration is an unavoidable task. It's also a repetitive, time-consuming routine, and it's ripe for automation. Once a supplier and a range of devices has been selected, 3ChooseIT handles replacement administration, giving IT and Finance functions control at critical moments.

In summary, 3ChooseIT:

- Offers users a refresh choice
- Automates device replacement
- Improves the IT service level
- Keeps IT in control

The 3ChooseIT process

To set up the service, your IT team selects the devices it plans to support. You can tailor different selections to suit different users, according to their needs.

Device replacement begins well in advance when the standard 3stepIT end-of-lease process advises which replacements are due. This is the first control point: individual renewals can be approved, deferred or cancelled (in which case the old device is simply returned, or its lease extended).

If device refresh is approved:

1. The end user receives a link to a portal (MyAsset) where they are offered a range of preselected devices
2. The end user choose their preferred devices among the options in the MyAsset portal
3. Choices are recorded in 3stepIT's asset management system (Asset NG). IT can review the list and make changes or approve the selections.
4. Once approved, devices are ordered automatically.

3ChooseIT

Manage device renewal with ease

3ChooseIT automates renewal

Ensure renewals are carried out on time, every time; for the right device and the right user. It helps to deliver optimal total cost of ownership economics as intended when regular device refresh was originally planned.

Am I a candidate for this service?

- Do you have 200 or more PCs, tablets or laptops?
- Are you considering offering Choose-Your-Own-Device (CYOD) to your employees?
- Does the device refresh process take significant time for your IT department?
- If relieved of the device refresh task, could those professionals do something more productive with their time?
- Does the device refresh service sometimes irritate users?

If two or three of these criteria apply to your organisation, we should discuss how 3ChooseIT could improve your IT service level.

How much does the service cost?

3ChooseIT has a one-time setup cost, and a monthly subscription fee to review device choices, software installation specifications, and keep them up to date. After that you're billed a one-time fee per device replaced.

This service is built as an accessory to Asset NG, which helps to keep costs down. Clearly the exact cost will depend on setup complexity, so please ask us to quote.

3ChooseIT extends Asset NG, using device information to offer a reliable device replacement service personalised to the user.

Ask for a demo >



Sustainable technology

We take care of the world's technology, to take care of the world. We help our customers manage technology in a sustainable, efficient and cost-effective manner. Our technology lifecycle model makes circular economy a reality.