



# Up to date detail of each device as used

3FindIT complements Asset NG, our online asset management service: It scans network devices to discover hardware and software installed, changes in device status or the user and device name. So the IT team has the detailed device information in needs to help plan and manage change.

Devices come and go, they may not always be correctly recorded in the asset register. For whatever reason, while keeping accurate records is an important task, it's also boring and routine: experience shows it doesn't always happen.

## Assure information is up to date

We make sure 3FindIT is easy to use: You can schedule our Profiler tool to scan your network regularly. Each scan job describes network assets in detail, and who is using it. The Profiler uses the device serial number to sync collected information with Asset NG.

While the tool syncing devices automatically, 3FindIT service resolves or reports unmatched exceptions. This elevates the device reporting into a device discovery service. We report the exceptions and resolve them when possible.

## Help to manage change

**Enriched asset register with real-life information shows:**

- Devices in use, and who is using them.
- Devices that haven't linked to the network for a time.
- Software and hardware details for each device.

**The IT team can use the information to:**

- Track which devices are being used and where.
- Plan software updates according to individual requirements.
- Prepare replacement devices for users based on what they are using now.

Accurate device information saves time and money.

### 3FindIT

Add live detail to the asset register

# Add live detail to the asset register

3FindIT's scans offer considerable detail

3FindIT comes with Profiler tool that scans your network for device status. This screenshot shows reported information for a laptop: in this case, the device is found from the network, but marked as Not in use.

The screenshot displays two panels: 'Basic Data' and 'Profiler data'. The 'Basic Data' panel lists details such as Computer Name (Computer 123), Brand (Dell Inc.), Model (XPS 13 9365), Domain (abccompany.com), Domain role (Member Workstation), IP address (10.31.0.82), Serial Number (123ABCD), BIOS Date (25.01.2018), Uptime (229 days 2 hours 60 minutes 35 seconds), Operating system version (Microsoft Windows 10 Enterprise), Operating system user (John Smith), Email (jsmith@abc.com), Operating system language (English / United States), Locale (English\_United\_States), and Country code (United States). The 'Profiler data' panel shows Server Version (5.2.7), Client Version (1.0.76), Installation id (29f56c0e-8106-4c49-80d2-2a79f2422489), First profiled (19.03.2018 09:01:56), Last profiled (15.05.2019 8:19:00), Last profiling duration (254949 seconds), Status (Not In Use), Job name (SCCM), and Job description (Leased Asset (3 Step IT)). A 'Remove linking' button is visible in red, and a 'Set device to active status' button is in blue.

3FindIT service links the asset register to the reality

The 3FindIT service helps resolve asset register inventory and real-life mismatches: for example, when a device is reported by 3FindIT, but is not on the asset register; and conversely, when an asset is on the register, but is not reported.

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The screenshot shows the 3FindIT service dashboard with two main sections: 'Summary' and 'Matching'. The 'Summary' section includes a 'Profiler Summary' pie chart showing the status of 541 Profiler devices: 479 Active (green), 44 Inactive (orange), 18 Missing (red), and 0 Not In Use (blue). The 'Matching' section features a 'Linking status' bar chart comparing Profiler and Asset Register data. The Profiler side shows 93% Linked (green) and 7% Not linked (red). The Asset Register side shows 89% Linked (green) and 10% Not linked (red). Navigation tabs at the bottom include '3 Step IT', 'Owned', 'Other Lessors', and '3CheckIT devices'.



## Sustainable technology

We take care of the world's technology, to take care of the world. We help our customers manage technology in a sustainable, efficient and cost-effective manner. Our technology lifecycle model makes circular economy a reality.