



Sync device data automatically

3stepIT offers the Asset View API as the first member of our 3ConnectIT API family. We created Asset View API to enable access to device data in our asset register:

Asset NG

Connecting asset data

The Asset View API is designed to help IT departments automate routine IT administration and support tasks. Clients and partners can now streamline workflows by developing integrations between the 3 Step IT asset register and various service systems.

With Asset View API you can:

- Save resources by managing device and leasing information in a single system instead of several parallel interfaces
- Avoid the risk of human error from manual updates, and thus ensure data integrity
- Reduce the costs of maintaining multiple systems and allow your business to grow smoothly

What does the API do?

Asset View API supports transfer of device data to and from the asset register – Asset NG

Integrations developed using the API can:

- Import data from master database system to Asset NG to make leasing decisions
- Export device data from Asset NG to another system for reporting or invoicing activities
- Synchronise data between Asset NG and another system if both are used and updated simultaneously.

Asset View

Connect device data in the asset register

3stepIT.com

Easy integration with your system



When do I need the API?

There are many relevant cases when it's beneficial to connect the asset register with another system. You can consider developing an integration with an existing system such as:

- A device management system, to sync device information so it reflects changes as they happen
- A service desk system, to get asset data so the IT support team can provide a more responsive service to the end-user
- An invoicing system, to send up-to-date lease information so operation teams can carry out invoicing activities.

What are the tech specs?

The Asset View AP is of a REST (Representational State Transfer) type and supports both REST and SOAP (Simple Object Access Protocol) queries.

Data is transferred in JSON format via secured HTTP requests. The API supports 2 authentication methods: OAuth 2.0 and Basic authentication.

Technical documentation with examples is available online to support integration efforts.

We're keen to use 3stepIT's new Asset View API. Our early use allows us to integrate client support with the asset database. This automates inventory searches to speed and improve the service we provide.

Claes Fischerström,

Managing Director, Advania Finance

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Sustainable technology

We take care of the world's technology, to take care of the world. We help our customers manage technology in a sustainable, efficient and cost-effective manner. Our technology lifecycle model makes circular economy a reality.